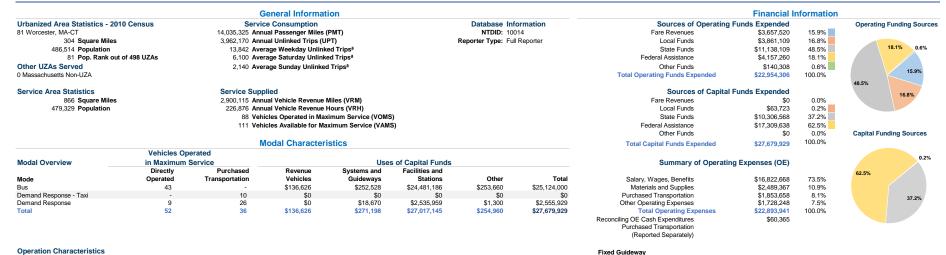
Worcester Regional Transit Authority

2015 Annual Agency Profile

Assistant Administrator: Mr. Thomas Covne 508-453-3401

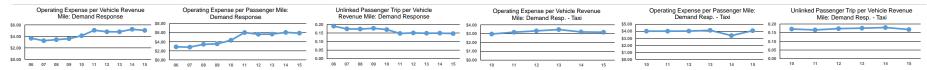


Operation Characteristics

			Uses of	Annual Passenger	Annual	Annual Vehicle	Annual Vehicle	Directional	Vehicles Available for	Vehicles Operated in	Percent	Average Fleet
Mode	Operating Expenses	Fare Revenues	Capital Funds	Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Maximum Service	Maximum Service	Spare Vehicles	Age in Years ¹
Bus	\$18,623,068	\$3,372,971	\$25,124,000	13,239,554	3,814,451	1,936,909	165,847	0.0	49	43	12.2%	3.8
Demand Response - Taxi	\$977,902	\$101,155	\$0	239,364	52,013	309,116	22,228	0.0	10	10	0.0%	
Demand Response	\$3,292,971	\$183,394	\$2,555,929	556,407	95,706	654,090	38,801	0.0	52	35	32.7%	5.2
Total	\$22,893,941	\$3,657,520	\$27,679,929	14,035,325	3,962,170	2,900,115	226,876	0.0	111	88	20.7%	

Performance Measures Service Efficiency Service Effectiveness

	Operating Expenses per	Operating Expenses per		Operating Expenses per Operating Expense		Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Mile	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Bus	\$9.61	\$112.29	Bus	\$1.41	\$4.88	2.0	23.0
Demand Response - Taxi	\$3.16	\$43.99	Demand Response - Taxi	\$4.09	\$18.80	0.2	2.3
Demand Response	\$5.03	\$84.87	Demand Response	\$5.92	\$34.41	0.1	2.5
Total	\$7.89	\$100.91	Total	\$1.63	\$5.78	1.4	17.5



^aAverage Unlinked Trips not available for Demand Response Taxi. ¹Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.